

Climbing4all



Booking Conditions:

- We only accept bookings from individuals who are at least 18 years old. We can only work with younger people if they are accompanied by a parent or legally appointed guardian
- In order to process a booking we require a completed and signed booking form together with a deposit of £100
- The final balance is due one month before the start of your booked activity
- We advise you to take out appropriate insurance which will cover you in the event of you needing to cancel your course for whatever reason. In the case of our courses abroad this is mandatory and we will request a copy of your insurance policy
- If you wish to cancel your booking we will require written notification of this:
 - more than 6 weeks before start date = loss of deposit
 - between 4 and 6 weeks before start = 50% of course fee
 - Less than 2 weeks before the start = 100% of the full course fee
- Requests to change dates or transfer to another course may be made up to a month prior to the start of your booking. This will be subject to availability and will incur an administration fee of £25
- We reserve the right to cancel a course due to insufficient numbers. In this event we would inform you of this no less than 1 month before the start of your course and we would offer you either a full refund or else the option of transferring to another date where possible
- Whilst we are extremely safety conscious and maintain high professional standards of client care, climbing and mountaineering takes place in hazardous environments where it is not possible to eliminate all the objective dangers. All clients should be aware that taking part in such activities involves an acceptance of these risks
- Whilst undertaking any activity with climbing4all you agree to abide by the decisions made by your guide or instructor. Any individual who goes against such decisions or advice or who undertakes independent mountain activities during the courses will forfeit all protection and duty of care from their guide/instructor
- If you have a complaint regarding the service you receive from climbing4all you should bring this to our attention at the earliest possible opportunity in order to give us a chance to rectify things
- Signing the booking form implies that you understand and accept all of the above conditions